

Testimonial 1 from property owner in South Hinksey

Dear Graham,

I live on the border of Oxford, on the edge of a flood plain. Approximately five years ago, you visited my house and explained how you could protect my home from future flooding events. I was so impressed with what your company could do, went ahead and your team installed my waterproofing system.

A couple of weeks ago, the village where I live was subjected to flooding, in essence my house was surrounded in water, at least 2 feet in the garden and about 10 inches around the house. My house is a semi-detached house and I was rather nervous as my neighbours had no flood protection. I called your office and was reassured that I should relax and trust the system that was in place.

The pumps you installed worked for 5 days, sporadically and during the peak all the time. My home stayed completely dry. I am pleased that I continued to have the pumps serviced each year, so that they were in prime condition when needed, and also the added benefit of validating a separate insurance cover to that of my home and contents.

Your team are friendly, professional and human, and moreover the system worked – keeping the water on the outside of my house. I lived inside as normal, with the underfloor heating working, watching telly as if a normal sunny dry day! My friends and family were amazed how well the system did exactly what it was supposed to.

Following the event, I have not had to claim on my insurance, I have not had to clean up or had any stress put on me, as my home was saved. I believe that due to your waterproofing I will be able to at any point sell my house and that due to the waterproofing system it will actually add value.

My neighbours whom had not installed the flood protection were devastated at the amount it is going to cost them to repair the damage caused by the flooding, the stress it caused and is causing and the sheer turmoil it leaves behind.

I would recommend you as the company whom guarantees a watertight home.

Thanks to you Graham, to Martyn who services the pumps and is a diamond, to your friendly call takers... a big Thank you – I chose the right team, I hope you post this so everyone who reads this will chose you too.

With Regards
M.B.

Detective Sgt. Local CID
Oxford Police Station

Testimonial 2 from property owner in South Hinksey

'In 2007, we were evicted from our home for 6 months due to a combination of ground water and surface flooding which reached a depth of 35cms. In 2014, despite water that was 43cm deep we not only stayed where we were throughout, we were able to live a normal life...carpets and furnishings were retained, lights and heating remained on and the children had to do their homework.

Stonehouse not only installed the system that made the made the difference, they fulfilled the service contract and provided the guarantee that gave us peace of mind.'